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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

re Application of: Appl. No. : 09/839,975 Confirmation No. 4882 Applicant : Buonanno et al. Filed : April 20, 2001 : Art Unit: 3639 TC/A.U. Examiner : Borissov, I. Attorney Docket No.: CSCO-3825 Customer No.: For: A B2B SERVICE CENTER COMMUNICATIONS USING LOCATE COLLABORATE TRANSACT METHODOLOGY

Box R.C.E. Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENTS AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed June 24, 2005, Applicants respectfully submit the following responses to the above captioned patent application in a request for continued examination, as follows:

Amendments to the Specification begin on page 2 of this paper.

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Amendments to the Claims are reflected in the listing of claims which begins on page 5 of this paper.

Remarks/Arguments begin on page 13 of this paper.

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Examiner: Borissov, I. Group Art Unit: 3639